

INTEGRATED QUALITY, HEALTH, SAFETY & ENVIRONMENT POLICY

QUALITY | HEALTH | SAFETY | ENVIRONMENT | SUSTAINABILITY

ISO 9001:2015 | IATF 16949:2016 | ISO 13485:2016 | ISO 14001:2015 | ISO 45001:2018

MEDICAL DEVICES RULES (MDR), 2017 – CDSCO

-  **QUALITY TODAY**
Excellence Always
-  **SAFETY ALWAYS**
Safety for Everyone
-  **SUSTAINABLE TOMORROW**
Better Planet, Better Future

At Mefron Technologies India Pvt. Ltd., we are committed to designing, developing, manufacturing, assembling, testing and supplying safe, reliable and high-quality products that consistently satisfy customers.

We protect the **environment**, ensure the **health and safety** of our employees and comply with all applicable statutory, regulatory, customer and other requirements to achieve sustainable growth.

OUR COMMITMENTS

- | 1. CUSTOMER FOCUS | 2. QUALITY EXCELLENCE | 3. MEDICAL DEVICE COMPLIANCE | 4. AUTOMOTIVE QUALITY | 5. ENVIRONMENTAL PROTECTION | 6. HEALTH & SAFETY | 7. PEOPLE & COMPETENCE | 8. INTEGRATED MANAGEMENT SYSTEM |
|---|--|---|---|---|---|---|--|
| <ul style="list-style-type: none"> Understand and fulfill customer, statutory, regulatory and customer-specific requirements. Enhance customer satisfaction through on-time delivery, product quality, reliability and continual improvement. | <ul style="list-style-type: none"> Comply with ISO 9001:2015, IATF 16949:2016, ISO 13485:2016 and all applicable legal and regulatory requirements. Deliver defect-free products through risk-based thinking, process control and continual improvement. | <ul style="list-style-type: none"> Comply with Medical Devices Rules (MDR), 2017, CDSCO and ISO 13485:2016 requirements. Ensure product safety, effectiveness, traceability, validation, complaint handling, vigilance, post-market surveillance and risk management. | <p>Comply with IATF 16949:2016 by focusing on:</p> <ul style="list-style-type: none"> ✓ Zero defect ✓ Product safety ✓ Process efficiency ✓ Risk management ✓ Continual improvement ✓ Variation and waste reduction ✓ Customer-specific requirements | <ul style="list-style-type: none"> Prevent pollution, conserve energy, water and natural resources, minimize waste, promote recycling and sustainable manufacturing. Comply with all applicable environmental laws and continually improve environmental performance. | <ul style="list-style-type: none"> Provide safe and healthy work environment. Eliminate hazards and reduce occupational health and safety risks. Prevent work-related injury and ill health. Encourage participation, awareness and emergency preparedness. | <ul style="list-style-type: none"> Develop competent employees through training, awareness, teamwork, innovation and employee engagement. Promote ethical behavior, accountability and ownership at all levels. | <ul style="list-style-type: none"> Maintain an effective integrated management system. Achieve measurable quality, environmental and OH&S objectives. Apply risk-based thinking and manage opportunities. Conduct internal audits, management reviews and implement effective CAPA. Continually improve the effectiveness of our IMS. |



OUR COMMITMENT

“QUALITY IS EVERYONE’S RESPONSIBILITY.”

Through innovation, compliance, operational excellence, continual improvement, environmental protection and the safety of our employees, customers, partners and all stakeholders, we are committed to provide safe, compliant, reliable and sustainable products.



CUSTOMER SATISFACTION



PRODUCT & PATIENT SAFETY



ZERO DEFECT



RISK MANAGEMENT



LEGAL & REGULATORY COMPLIANCE



ENVIRONMENT PROTECTION



CONTINUAL IMPROVEMENT



SAFE & HEALTHY WORKPLACE



EMPLOYEE ENGAGEMENT



SUSTAINABLE GROWTH

OUR CORE values

Approved By:

Director Mr. HIREN BHANDARI

DIRECTOR

MEFRON TECHNOLOGIES INDIA PVT. LTD.

WE PLEDGE TO:

- ✓ Comply with all applicable legal, regulatory and customer requirements.
- ✓ Ensure **zero defect, zero delay** in all our processes and deliveries.
- ✓ Protect the environment and prevent pollution.
- ✓ Provide safe and healthy working conditions.
- ✓ Pursue continual improvement and sustainable growth.

ZERO
DEFECT

ZERO
DELAY

ANNEXURE

Annexure-IV

REVISION

Rev. 02

EFFECTIVE DATE

01-08-2026

REVIEW FREQUENCY

ANNUAL / AS REQUIRED